The 9th International Conference on Exploring Service Science, IESS 1.8, will be organized by the Karlsruhe Service Research Institute (KSRI) of the Karlsruhe Institute of Technology (KIT), on September 19-21, 2018 in Karlsruhe, Germany. The conference will bring together academics and service industry practitioners and their worldwide partners in a collegial and stimulating environment. According to its tradition, IESS 1.8 will cover major areas of R&D and education related to service science and service innovation, including new research trends such as big data services, service analytics and smart service systems.

GENERAL INFORMATION – DOCTORAL CONSORTIUM

The IESS Doctoral Consortium (DC) provides an opportunity for doctoral students to explore and develop their research interests under the guidance of a panel of distinguished researchers. We invite students who feel they would benefit from this kind of feedback on their dissertation work to apply for this unique opportunity to share their work with students in a similar situation as well as with senior researchers in the field. The strongest candidates will be those who have a clear topic and research approach, and have made some progress, but who are not so far along that they can no longer make changes. Contributions submitted in English are limited to 8 pages (maximum) according to the paper formatting rules.

IMPORTANT DATES

- **DC SUBMISSION DEADLINE**: April 30, 2018
- **DC SUBMISSION DEADLINE**: May 15, 2018
- **DC NOTIFICATION OF ACCEPTANCE**: May 30, 2018
- **DOCTORAL CONSORTIUM**: September 19, 2018

SUBMISSION FORMAT AND INSTRUCTIONS

- Contributions submitted in English are limited to 8 pages according to the general paper formatting rules.
- The Research Proposal should be in the form of an “abbreviated dissertation” that outlines the candidate’s research and must include an additional cover page (not included in the page limit).

- **Cover Page Structure**:
  - Title of the proposal
  - Name of Ph.D. Student
  - Research Domain (Keywords)
  - University affiliation
  - Name of dissertation supervisor
  - Web site address and contact information
- Research Proposal Structure:
  - Motivation
  - Problem Statement and Research Questions
  - Methodology
  - First results
  - Theoretical and Managerial Contributions
  - Progress and Timeline
  - Open Questions

- Submission via E-Mail: iess2018-dc@ksri.kit.edu

SELECTION PROCESS AND RELATED INFORMATION

- Application and Eligibility
  - Ph.D. students working on Information Systems are invited to self-nominate.
  - Ph.D. students who will have defended their final dissertation prior to December 1, 2018 will not be accepted or allowed to participate.

- Selection Process
  - Selection to the IESS doctoral consortium is based on merit.
  - Proposals will be reviewed and evaluated by selected member of the consortium faculty.
  - Participants will be selected based on the quality of the proposed research, its potential significance and contribution to the IS discipline, the potential contribution the student is likely to make to the consortium, and the potential benefit of the consortium to the student’s research & professional development.

- Related Information
  - Participation is limited to 10 students and the committee aims to accepted one student per faculty / PhD programme.

CHAIRS

Daniel Beverungen, University of Paderborn, Germany
Bo Edvardsson, Karlstad University, Sweden
Werner H. Kunz, University of Massachusetts, Boston, U.S.A.
Paul Maglio, University of California, Merced, U.S.A.
Lia Patrício, University of Porto, Portugal
Gerhard Satzger, Karlsruhe Institute of Technology, Germany
Mohamed Zaki, University of Cambridge, United Kingdom

We look forward to your submissions as well as welcoming you in Karlsruhe. If there are any questions left, don’t hesitate to contact us any time [2]!